



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

) Attorney Docket No.: E-974

Thomas J. Foth et al.

) Group Art Unit: 2164

Serial No.: 09/474,492

) Examiner: Steven Wasylchak

Filed: December 29, 1999

) Date: January 11, 2002

Title: METHOD AND APPARATUS FOR PROVIDING ELECTRONIC
REFUNDS IN AN ONLINE PAYMENT SYSTEM

Handwritten notes:
#7
B. Catlin
1-31-02

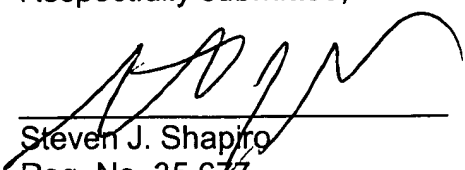
PROPOSED CHANGES TO THE DRAWINGS

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Please substitute the enclosed Formal Drawings (Figures 1-8) for the current
drawings in the application.

Respectfully submitted,


Steven J. Shapiro

Reg. No. 35,677

Attorney of Record

Telephone (203) 924-3880

PITNEY BOWES INC.
Intellectual Property and
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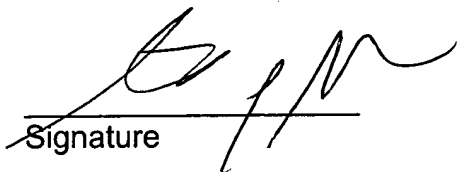
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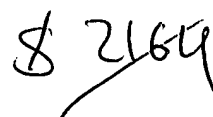
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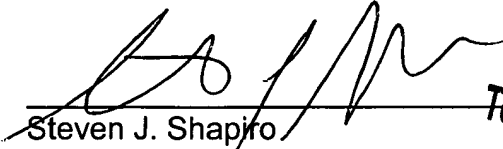
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AMENDMENT TRANSMITTAL LETTER

	Claims Remaining After Amendment	-	Highest Number Previously Paid For	=	Number of Extra Claims Present	X	Rate	=	Additional Fee
Total Claims	12	-	20	=	0	X	\$18.00	=	0.00
Independent Claims	2	-	3	=	0	X	\$84.00	=	0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT									0.00

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